



# Abacus Mobile.

#### Bring the mobile world into your business success!

Abacus Mobile is a web-based point-of-sale mobile solution designed for travel consultants to help them meet the rising demands and changing market needs of the travel industry from their smartphones. Configured with multiple language options such as English, Traditional and Simplified Chinese, and Russian, Abacus Mobile allows travel consultants to stay connected and help customers keep an effortless travel schedule, even when they step out of the office.

This user-friendly and ultra convenient programme is a part of Abacus' suite of mobile solutions and is designed with rich functionalities to enable travel consultants to extend support to customers during urgent or critical situations, such as flight delays and date changes. With Abacus Mobile, you can now provide value-added services that translate into greater customer retention, boosting sales and productivity.



GUI Login Page

## Combat Urgent or Critical Travel Situations with Abacus Mobile

No last minute travel changes are too tough to resolve with Abacus Mobile.

- Attend to urgent or last minute new travel requests or cancellations for flights, hotels, or even travel insurance, for customers, wherever you are
- Meet the needs of your customer whose travel is disrupted by external circumstances such as a strike or bad weather
- Provide immediate response to customers' requests with greater efficiency, improving customer relations management
- Access to customer profile and booking history 24/7, anywhere, to provide value-added customer support, boost business growth and retain customer loyalty

### Feel the power to enable effortless travel in your hands

Experience Abacus Mobile's web-based point-of-sale convenience while providing first class customer service.

- Send trip itineraries or ETPIR directly to customers from Abacus Mobile through Abacus VirtuallyThere
- Ease-of-input with the availability of command line placed just above the core mobile emulator



Air Availability

- Language options (Engish, Traditional and Simplified Chinese, Russian)
- Enable intuitive point-and-click capability during air availability



Point and Click

- Continuation masks from point-and-click (limited)
- Option to store commonly used command(s) for fast and easy booking
- Customise the colour and font size to suit your personal working style
- Ability to enable or disable ticket issuance function

You may also want to consider other relevant Abacus solutions like: Abacus VirtuallyThere Abacus Whiz

#### To find out more, please contact your local Abacus National Marketing Company

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