

# Electronic Miscellaneous Document-Associated to an ETKT (EMD-A).

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Facilitator,

Cambodian Distribution System (CDS)



# What can be sold via Air Extras-EMDA?



## Baggage

Pre-purchased bag fees, checked bags, sporting equipment.



## Ground Transport

Shuttle services, limousine services



## Meals

Inflight meals, snacks, drinks



## Lounge Access

Access to carrier lounges at airport



## Seats

Pre-assigned Seat Assignment, premium seats



## Medical

Wheelchair, Oxygen



## Pets

Pet in cabin, Pet in hold, Pet carrier



## Inflight Entertainment

Movies, Wifi connection



## Unaccompanied Travel

Unaccompanied child

- ✓ Display the carrier supports EMDA
- ✓ Control the EMD options

<b>Format</b>	WAEP*<2 letter carrier code>
<b>Entry</b>	<b>WAEP*AY</b>

```

WAEP*AY<<
      AIR EXTRA FULFILLMENT ASSOCIATE PROFILE
AIRLINE -                AY - FINNAIR

ELECTRONIC MISCELLANEOUS DOCUMENT

STATUS -                1S - EMD-A ACTIVE EMD-S INACTIVE
                        1B - ACTIVE ACTIVE
                        1F - ACTIVE INACTIVE

MAX COUPONS PER EMD -   16
REFUND EMD -            YES
CANCEL REFUND EMD -    NO
AE TAXES ALLOWED -     YES

PERMITTED EMD INTERLINE CARRIERS
  NONE
  
```

## AIR EXTRAS PRICING

Entry	Description
WP*AE	To initiate air extra pricing after doing SmartPricing command
WPAPR‡AE	SmartPricing command with Air Extras
WPAPR‡AE-BG/IE	SmartPricing command with specific Air Extras

## AIR EXTRA SELLING

Entry	Description
AE‡1A1	To sell one (1) Air Extra from item number one (1)
AE‡1A2,6	To sell one (1) Air Extra from item number one (2) and two (6)
AE‡2A1,4‡N1.1	To sell two (2) Air Extra from item number one (1) and two (4) with name select
3PDBG1/TTL 10KG 1PC-1.1	To add 10KG SSR message for segment 1 for passenger name field 1.1 Space in between the text message are mandatory
3SPEQ/BIKE-1.1	To add SSR sports equipment to all segment

## RECEIVE & SAVE

Entry	Description
6JM	Mandatory receive field
ER	To save Air Extras and redisplay PNR
6JM&ER	Combination of receive and end & retrieve

```
W¥EMD*AE1¥FCASH¥ACX¥DPE¥ER<
OK      100.00
AIR EXTRAS FULFILLED
OK 6.6
```

### Other Cancel options

Entry	Description
AE¥X1,3	Cancel ancillary item 1 and 3
AE¥XALL	Cancel all ancillary items in PNR
AE¥XALL¥S2	Cancel all ancillary items associated with segment 2

System allows AE cancelation even after EMD issuance. EMD status remain

```
*AE<
ANCILLARY SERVICES
 1.AIR TRANSPORTATION          1.1 PAMPLINA/JOJOMR
  STATUS - HD1/PAYMENT REQUIRED
  AMOUNT - 100.00SGD
  TOTAL  - 100.00SGD
  DOC/CF -
CPN
AE¥X1<*
```

```
AE ITEMS CANCELLED
```

**AE cannot be  
modified, must be  
cancelled**

# Booking Process

## ❖ Create/ Booking a PNR

```
CIRIMU
1.1PAMPLINA/JOJOMR  2.1TAN/PEARLYMS
1 AY  82Y 30NOV 6 SINHEL HK2  2355  0620  01DEC 7
                                     /DCAY*26I2HF /E
2 AY2353Y 01DEC 7 HELOUL HK2  0935  1105  /DCAY*26I2HF /E
OPERATED BY FLYBE LIMITED
TKT/TIME LIMIT
  1.TAW/
PHONES
  1.SIN 49548955/AIPL/JOJO
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
RECEIVED FROM - JOJO
D8I8.D8I8*AJP 0321/22OCT13 CIRIMU H
```

# Booking Process

❖ Display Air Extras Fees – WP\*AE or WP\*AE

WP\*AE<<

✓ Non-refundable

AIR EXTRAS		CXR	SEG/CPA	FEE	
BG-BAGGAGE					
1	ADT-PRE PAID BAGGAGE	AY	1-SINOUL	103.70	N
IE-IN-FLIGHT ENTERTAINMENT		CXR	SEG/CPA	FEE	
2	ADT-FUN PACK	AY	1-SINHEL	19.10	X
3	ADT-VIDEO GAMES	AY	1-SINHEL	17.30	X
PT-PETS		CXR	SEG/CPA	FEE	
4	ADT-MEDIUM PET IN HOLD	AY	1-SINHEL	57.20	X
SA-SEAT ASSIGNMENT		CXR	SEG/CPA	FEE	
--	ADT-SEAT ASSIGNMENT	AY	1-SINHEL	34.60	x
--	ADT-SEAT ASSIGNMENT	AY	2-HELOUL	13.90	x

ATTN\* N SERVICE IS NONREFUNDABLE  
 ATTN\* X FEE APPLIES TO THE ENTIRE UNIT OF TRAVEL  
 ATTN\* x INFORMATION ONLY - USE SEAT MAP TO BOOK/SELL  
 ATTN\*NO AIR EXTRAS FOUND FOR - GT/LG/MD/ML/UN.

✓ Currently, AY is only selling pre-paid baggage ancillary service



# Booking Process

## ❖ Sell an Air Extra entry

<b>Format</b>	AE ¥<No of services> Add < Item numbers>¥N<name item>
<b>Entry</b>	AE¥1A1¥N1,2

**AE¥1A1¥N1,2<<**

### ANCILLARY SERVICES

1. PRE PAID BAGGAGE

1.1 PAMPLINA/JOJOMR

**STATUS - HN1/REQUESTED**

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

2. **PRE PAID BAGGAGE**

2.1 TAN/PEARLYMS

STATUS - HN1/REQUESTED

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

# Booking Process

❖ Enter SSR message - PDBG

Format	3PDBGA-<NAME ITEM number> or 3PDBG<Seg number>-<NAME ITEM>
Entry	<b>3PDBGA-1,2</b> <b>3PDBG1-1.1</b>

```
3PDBGA-1,2<<*
6JOJOSER<<
CIRIMU
 1.1PAMPLINA/JOJOMR  2.1TAN/PEARLYMS
 1 AY  82Y 30NOV 6 SINHEL HK2  2355  0620  01DEC 7
                                     /DCAY*26I2HF /E
 2 AY2353Y 01DEC 7 HELOUL HK2  0935  1105  /DCAY*26I2HF /E
OPERATED BY FLYBE LIMITED
TKT/TIME LIMIT
 1.TAW/
PHONES
 1.SIN 49548955/AIPL/JOJO
ANCILLARY EXISTS *AE TO DISPLAY
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
 1.SSR PDBG AY NN2 SINHEL0082Y30NOV
 2.SSR PDBG AY NN2 HELOUL2353Y01DEC
RECEIVED FROM - JOJO
D8I8.D8I8*AJP 0321/22OCT13 CIRIMU H
```

**End the PNR**

# Booking Process

## ❖ Air Extra Status - HD

\*AE<<

### ANCILLARY SERVICES

1. PRE PAID BAGGAGE

1.1 PAMPLINA/JOJOMR

STATUS - HD1/PAYMENT REQUIRED

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

2. PRE PAID BAGGAGE

2.1 TAN/PEARLYMS

STATUS - HD1/PAYMENT REQUIRED

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

**Airline's system will return with HD Status**

# Display ticketing field for EMD -A

## Accounting Line

```
*PAC<<
ACCOUNTING DATA
  1. CXY9756097758/ 194.04/ 2156.00/ 71.40/ONE/CA 1.1PAMPL
     INA JOJOMR/1/F/E
  2. CXY1810830262/ 0.00/ 100.00/ 0.00/ONE/CA 1.1PAMPL
     INA JOJOMR/1/I/EMD
```

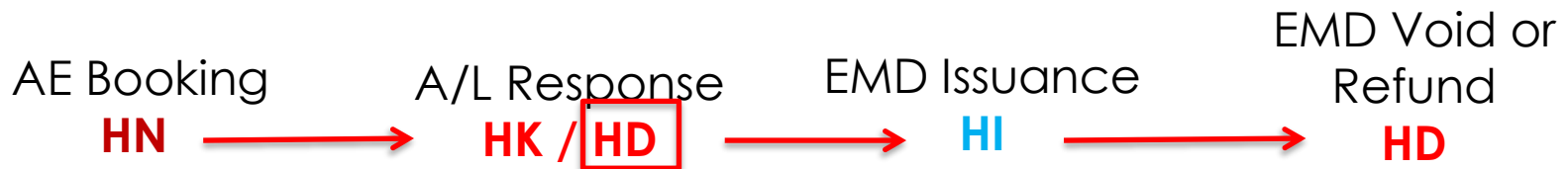
## Ticketing Field

```
*T<<
TKT/TIME LIMIT
  1.T-20NOV-D8I89AJP
  2.TE 1609756097758-AT PAMPL/J D8I89AJP 1332/20NOV*I
  3.ME 1601810830262-AT PAMPL/J D8I89AJP 1337/20NOV*S
```

# Air Extra Status Codes

## Status Codes

<b>HN</b>	Holding Need
<b>HK</b>	Holding confirmed; No EMD required
<b>HD</b>	Holding confirmed; EMD required
<b>HI</b>	Holding confirmed; EMD issued (EMD can be only issued )



# Cancel Ancillary Item

Format	AE¥X<ancillary item No>
Entry	<b>AE¥X1</b>

```

AE¥X1<< *
AE ITEMS CANCELLED
*AE<<
ANCILLARY SERVICES
  1. PRE PAID BAGGAGE                                2.1 TAN/PEARLYMS
    STATUS - HD1/PAYMENT REQUIRED
    AMOUNT - 103.70SGD
    TOTAL - 103.70SGD
    FLIGHT - AY0082Y30NOVSINHEL
           - AY2353Y01DECHELOUL
    DOC/CF - * SEE *AETKT TO VIEW TKT INFO *
  
```

**AE cannot be modified,  
must be cancelled**

## Other Cancel options

Entry	Description
AE¥X1,3	Cancel ancillary item 1 and 3
AE¥XALL	Cancel all ancillary items in PNR
AE¥XALL¥S2	Cancel all ancillary items associated with segment 2

System allows AE cancelation even after EMD issuance. EMD status is OPEN



# Display Air Extra

Entry

\* AE or \*AES

\*AE<<

## ANCILLARY SERVICES

1. PRE PAID BAGGAGE

1.1 PAMPLINA/JOJOMR

STATUS - HI1/FULFILLED

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

2. PRE PAID BAGGAGE

2.1 TAN/PEARLYMS

STATUS - HI1/FULFILLED

AMOUNT - 103.70SGD

TOTAL - 103.70SGD

FLIGHT - AY0082Y30NOVSINHEL

- AY2353Y01DECHELOUL

DOC/CF - \* SEE \*AETKT TO VIEW TKT INFO \*

\*AES<<

## ANCILLARY SERVICES

1. PRE PAID BAGGAGE

2.1 TAN/PEARLYMS

GROUP - BG

SSR - PDBG

RFIC - C

RFISC - OAA

EMD TYPE - 2

WAIVE -

ETKT - \* SEE \*AETKT TO VIEW TKT INFO \*

REFUND - N

COMMISSION - N

SEAT PDC -

TRAVEL DATE - 01JAN80 TO 31DEC99 GUARANTEED - T

PURCHASE BY - 23OCT13/1900 TKT - N

# ETKT and EMD-A Record Display

✓ Display associated ETKT number is updated in EMD

```
WEMD*4<<
ELECTRONIC MISCELLANEOUS DOCUMENT RECORD
INV:                                CUST:                                PNR: CIRIMU
EMD:1051810811165                 ISSUED:22OCT13                 PCC:D8I8     IATA:99999992
NAME:PAMPLINA/JOJOMR                FF:
NAME REF:                            TOUR ID:
FOP: CASH
CPN  A/L  BRDOFF  DATE    QTY          AIR EXTRA      STAT
1    AY   SINHEL  N/A     BAGGAGE      BAGGAGE        OPEN
2    AY   HELOUL  N/A     BAGGAGE      BAGGAGE        OPEN

CPN SERVICE DETAIL
1    PRE PAID BAGGAGE
2    PRE PAID BAGGAGE

BASE AMT:EUR60.00                    EMD TTL:SGD103.70
TAX AMT:                               EQUIV AMT:SGD103.70

SIN AY X/HEL AY OUL103.70SGD103.70END

ENDORSEMENTS/RESTRICTIONS:NON-REFUNDABLE/NON-EXCHANGEABLE

EMD TYPE:ASSOCIATED
ASSOCIATED ELECTRONIC TICKET NUM:1059756097740
MD<<
CPN ASSOCIATION
ET CPN - EMD CPN
1      1
2      2
```

# Display EMD Audit Trail

Description	Format	Entry
Display current date	<b>DQB*EMD</b>	DQB*EMD
Displays all BSP EMDs date 10 June	<b>DQB*EMD/D&lt;DDMMM&gt;</b>	DQB*EMD/D10JUN
Displays EMDs issued 01 to 30 June	<b>DQB*EMD/D&lt;DDMM&gt;&lt;DDMMM&gt;</b>	DQB*EMD/D01JUN-30JUN
Displays for current date with Airline	<b>DQB*EMD/A&lt;Carrier Code&gt;</b>	DQB*EMD/ACX

**DQB\*EMD<<**

```

D818  22OCT13          EMD REPORT          FUNTASTIC TRAVEL
EMD NUMBER  COMMISSION  AGENT              ACT
      SINE TIME          CURR  AMOUNT
PNR-CIRIMU TAN/PEARLYMS          EMD
1051810811166          0.00    AJP  1719  CA  SGD    103.70
PNR-CIRIMU PAMPLINA/JOJOMR          EMD
1051810811165          0.00    AJP  1719  CA  SGD    103.70
PNR-CQGDCC TAN/PEARLYMS          EMD
1051810811164          0.00    AJP  1457  CA  SGD    207.40

TOTAL DAILY SALES          CASH/CHECK AMT          CREDIT AMT
SGD          414.80          414.80          .00
    
```

# Void EMD-A

<b>Format</b>	WV<EMD item number>	<b>Same day voiding allowed</b>
	<b>WV3 (Enter twice)</b> <b>WEMDV*3 (Enter twice)</b> <b>WEMDV*T1601810830260 (Enter twice)</b>	

**TKT/TIME LIMIT**

- 1.T-03JUL-O508\*AEJ
- 2.TE 1054141895008-AT AYAYH/V O508\*AEJ 1035/03JUL\*I
- 3.ME 1051818472511-AT AYAYH/V O508\*AEJ 1037/03JUL\*A
- TV 1054141895008-ET \*VOID\* O508\*AEJ 1041/03JUL\*E
- MV 1051818472511-ET \*VOID\* O508\*AEJ 1043/03JUL\*A**

**WV\*«**

<del>1600080812389</del>	<del>CXCX/W</del>	<del>VDJPBH</del>	<del>SYS VOID</del>	<del>1547/25JUL</del>	<del>EMD</del>
<del>1600080812385</del>	<del>CXCX/T</del>	<del>VDJUOA</del>	<del>0S48*AEJ</del>	<del>1537/25JUL</del>	<del>EMD</del>
1600080812383	CXCX/T	VDGDJJ	0S489AEJ	1504/25JUL	EMD
1600080812382	CXCX/T	VDGDJJ	0S489AEJ	1502/25JUL	EMD
1600080812381	CXCX/T	VDGDJJ	SYS VOID	1456/25JUL	EMD
1600080812380	CXCX/T	VDGDJJ	SYS VOID	1454/25JUL	EMD
6183208740197	AMBRE/S	UTVCND	SYS VOID	2124/24JUL	*E

System voids for EMD is the same as today for ticket system voids

# Refund EMD-A

Format	WFRR<Ticket number>/EMD
Entry	<b>WFRR1051880831012/EMD</b>

```
WFRR1051880831012/EMD<<  
EMD REFUND TRANSACTION PROCESSED  
REFUND ACCOUNTING DATA CREATED IN ACTIVE PNR
```

DQB\*RFEMD<<

**EMD REFUND REPORT**

JUL13 0SZ8 TKTCITY HONG KONG

AIRLINE CODE	DOCUMENT NUMBER	AGENT SINE/TIME	DATE OF REFUND	FORM OF PAYMENT	REFUND AMOUNT
PNR-SRXYGS	TE/E				
105	0087010677	ATC/2008	22JUL13	CA <b>EMD</b> HKD	500

TOTAL REFUNDS	-	1	CASH/CHECK	CREDIT
HKD		500	500	0

Only QREX refund entry is allowed, TJR must be set up accordingly



Question?



Thank You



# Electronic Miscellaneous Document-Standalone (EMD-S).

Kiv Sokunthea

Facilitator, Sabre system

Cambodian Distribution System(CDS)



# Air Extra Fulfillment Associate Profile

## ➤ WAEP table

- ✓ Determine if the carrier supports EMD
- ✓ Control the EMD options

<b>Format</b>	WAEP*<2 Letter carrier code>
<b>Entry</b>	<b>WAEP*SQ</b>

```
WAEP*SQ«
      AIR EXTRA FULFILLMENT ASSOCIATE PROFILE
AIRLINE -                SQ - SINGAPORE AIRLINES

ELECTRONIC MISCELLANEOUS DOCUMENT

STATUS -                EMD-A                EMD-S
                        1S - ACTIVE           ACTIVE
                        1B - ACTIVE           ACTIVE
                        1F - INACTIVE         INACTIVE

MAX COUPONS PER EMD -   16
REFUND EMD -            YES
CANCEL REFUND EMD -    NO
AE TAXES ALLOWED -     YES

PERMITTED EMD INTERLINE CARRIERS
NONE
```

## Display EMDS Mask options

Entry	Description
<b>AE✘EMD</b>	To display EMD Mask
<b>AE✘EMD✘N1.1</b>	To display EMD Mask with Name select
<b>AE✘EMD✘T2</b>	To display EMD Mask with Ticket record No
<b>AE✘EMD✘N2.1✘T3</b>	To display EMD Mask with name No and ticket record No
<b>AE✘EMD✘*</b>	To redisplay EMD Mask again

## Issuing the EMD-S

- Issuing the AE-TKT - **W✘EMD\*AE1✘APG✘FCASH✘ER**
- Issuing the AE-TKT - **W✘EMD\*AE1-3✘AQR✘FCASH✘ER**

# Entry open Mask Fill up Information

**AE#EMD#T2<<**

```
EMD - AE  FILL IN INFORMATION - PRESS ENTER WHEN COMPLETE
PASSENGER NAME  PAMPLINA/JOJOMR
TICKETING AIRLINE CODE<CX>   SVC CITY<SIN> SVC DATE<20NOV>
REASON FOR ISSUANCE CODE<D>  REASON FOR ISSUANCE SUBCODE<98F>
TYPE OF SERVICE <NAME CHANGE FEE          >  D/I <I>
PRESENT TO <CATHAY PACIFIC AIRWAYS          >
AT <SINGAPORE                               >
BASE AMT <100.00          > CURRENCY <SGD>
EQUIVALENT AMT PAID <          > <          > TAX EXEMPT <          >
TAX/TAX CODE <          > <X          > <          > <X          >
<          > <X          > <          > <X          >
ENDORSEMENTS <          >
<          >
<          >
PHONE CITY<65 > PHN NBR<90987564          > PHN TYPE<A>
RECD FROM <JOJO
CONNECTED TKT NUMBER<160><9756097758>
AIR EXTRA ITEM CREATED
```

**Optional if with PNR**

**Auto populated**

**Response upon ENTER**

**NOTE:**  
Put **Y** if tax exempt  
Put **X** on **NEXT** if you need more tax boxes  
Put **X** on **QUIT** to disregard the transaction  
Press **ENTER** key when done



# Display combined Primary and secondary AE

Entry

\*AE\*AES

\*AE\*AES<<

ANCILLARY SERVICES

1.NAME CHANGE FEE

1.1 PAMPLINA/JOJOMR

STATUS - HD1/PAYMENT REQUIRED

AMOUNT - 100.00SGD

TOTAL - 100.00SGD

DOC/CF -

CPN -

GROUP - 99

SSR -

RFIC - D

RFISC - 98F

EMD TYPE - 3

WAIVE -

ETKT - 1609756097758

CPN -

REFUND - Y

COMMISSION - Y

SEAT PDC -

TRAVEL DATE - 20NOV13 TO DDMMYY GUARANTEED - F

PURCHASE BY - 20NOV13/2359

TKT - N

TAX EXEMPT - N



# Issuing the EMD-S

Format	W#EMD*AE<AE Line No>#F<FOP>#A<Airline code>#DPE#ER
Entry	W#EMD*AE1#FCASH#ACX#DPE#ER

```
W#EMD*AE1#FCASH#ACX#DPE#ER<<  
OK      100.00  
AIR EXTRAS FULFILLED  
OK 6.6
```

Display ticketing Field

```
*T<<  
TKT/TIME LIMIT  
1.T-20NOV-D8I89AJP  
2.TE 1609756097758-AT PAMPL/J D8I89AJP 1332/20NOV*I  
3.ME 1601810830262-AT PAMPL/J D8I89AJP 1337/20NOV*S
```

# Cancel Ancillary Item

Canceling  
itinerary  
will not  
cancel AE

<b>Format</b>	<b>AE✕X&lt;Ancillary item No&gt;</b>
<b>Entry</b>	<b>AE✕X1</b>

```
*AE<<
ANCILLARY SERVICES
 1.AIR TRANSPORTATION          1.1 PAMPLINA/JOJOMR
  STATUS - HD1/PAYMENT REQUIRED
  AMOUNT - 100.00SGD
  TOTAL  - 100.00SGD
  DOC/CF -
CPN -
```

**AE cannot be  
modified, must be  
cancelled**

## Other Cancel options

Entry	Description
<b>AE✕X1,3</b>	Cancel ancillary item 1 and 3
<b>AE✕XALL</b>	Cancel all ancillary items in PNR
<b>AE✕XALL✕S2</b>	Cancel all ancillary items associated with segment 2

System allows AE cancelation even after EMD issuance. EMD status remains.

# EMD-S Record Display (Stat: USED)

<b>Format</b>	<b>WEMD* &lt;EMD Line number&gt;</b> <b>WEMD*T&lt;EMD Ticket number&gt;</b>
<b>Entry</b>	<b>WEMD*3</b> <b>WEMD*T1601810830262</b>

```
WEMD*3<<
ELECTRONIC MISCELLANEOUS DOCUMENT RECORD
INV: CUST: PNR:NPXOGP
EMD:1601810830262 ISSUED:20NOV13 PCC:D8I8 IATA:99999992
NAME:PAMPLINA/JOJOMR FF:
NAME REF: TOUR ID:
FOP: CASH

AIR EXTRA:NAME CHANGE FEE
RFIC:D/FINANCIAL IMPACT

CPN:1 QTY: STAT:USED

PRESENT TO:CATHAY PACIFIC AIRWAYS
PRESENT AT:SINGAPORE

BASE AMT:SGD100.00 EMD TTL:SGD100.00
TAX AMT: EQUIV AMT:

EMD TYPE:STAND-ALONE
REFERENCED ELECTRONIC TICKET NUM:1609756097758
```

✓ USED – Consumed at  
Issuance is indicated as “Y”

✓ Referenced ETKT number is updated in EMD display and in  
ticket database

# EMD Audit Trail

**ENTRY: DQB\*EMD**

DQB\*EMD<<

EMD NUMBER	COMMISSION	AGENT	SINE	TIME	CURR	AMOUNT	ACT
D8I8 20NOV13 EMD REPORT FUNTASTIC TRAVEL							
PNR-NPXOGP PAMPLINA/JOJOMR EMD							
1601810830262	0.00	AJP	1337	CA	SGD	100.00	
PNR-NO PNR VOID EMD							
1810830261	0.00	AJP	1153		SGD		V
PNR-NPUBVM PAMPLINA/JOJOMR EMD							
1601810830260	0.00	AJP	1131	CA	SGD	100.00	
PNR-DLISSV CX/TOUR EMD							
1601810830259	0.00	AJP	1032	CA	SGD	100.00	
PNR-JRXFGH PAMPLINA/JOJOMR EMD							
1601810830258	0.00	AJP	1008	CA	SGD	100.00	
TOTAL DAILY SALES CASH/CHECK AMT CREDIT AMT							
SGD	400.00			400.00			.00



## ❖ EMD Audit Trail Display Options

Description	Format	Entry
Display for current date	<b>DQB*EMD</b>	<b>DQB*EMD</b>
Display all BSP EMDs issued 10 June	<b>DQB*EMD/D&lt;DDMMM&gt;</b>	<b>DQB*EMD/D10JUN</b>
Display all BSP EMDs issued 01- 30June	<b>DQB*EMD/D&lt;DDMMM&gt;-&lt;DDMMM&gt;</b>	<b>DQB*EMD/D01JUN-30JUN</b>
Display current date with Airline CX.	<b>DQB*EMD/A&lt;Carrier Code&gt;</b>	<b>DQB*EMD/ACX</b>

**DQB of E ticket is separate from EMD**

# ENTRY: 2 ways for Void EMD-S

<b>Format</b>	<b>WV&lt;EMD item number&gt;</b>	
<b>Entry</b>	<b>WV2</b>	(Enter twice)
	<b>WEMDV*3</b>	(Enter twice)
	<b>WEMDV*T1601810830260</b>	(Enter twice)

**Only Same day voiding is allowed**

```
*T<<
TKT/TIME LIMIT
1.TAW/
2.ME 1601810830260-AT PAMPL/J D8I89AJP 1131/20NOV*3
MV 1601810830260-AT *VOID* D8I89AJP 1445/20NOV*3
```

```
WV*<<
1600080812388 CXCX/W VDJPBH SYS VOID 1547/25JUL EMD
1600080812385 CXCX/T VDJUOA 0S48*AEJ 1537/25JUL EMD
1600080812383 CXCX/T VGDJJ 0S489AEJ 1504/25JUL EMD
1600080812382 CXCX/T VGDJJ 0S489AEJ 1502/25JUL EMD
1600080812381 CXCX/T VGDJJ SYS VOID 1456/25JUL EMD
1600080812380 CXCX/T VGDJJ SYS VOID 1454/25JUL EMD
6183208740197 AMBRE/S UTVCND SYS VOID 2124/24JUL*E
```

System voids for EMD is the same as today for ticket system voids



# Refund EMD-S (Sample only)

Format	WFRR<TICKET EMD No>/EMD WFRRTTR<TICKET RECORD No>/EMD
Entry	WFRR1051880831012/EMD WFRRTTR3/EMD

```
WFRR1051880831012/EMD<<
EMD REFUND TRANSACTION PROCESSED
REFUND ACCOUNTING DATA CREATED IN ACTIVE PNR
```

DQB\*RFEMD<<

**EMD REFUND REPORT**

JUL13

OSZ8 TKTCITY HONG KONG

AIRLINE CODE	DOCUMENT NUMBER	AGENT SINE/TIME	DATE OF REFUND	FORM OF PAYMENT	REFUND AMOUNT
PNR-SRXYGS	TE/E				
105	0087010677	ATC/2008	22JUL13	CA <b>EMD</b> HKD	500

TO REFUNDS

CHECK

500

EMD Refund Authorization will be logged to the existing REA list

Only QREX refund entry is allowed, TJR must be setup accordingly

Question?



Thank You

